

FIDDLESTICKS FARMS

SO, YOU WANT TO WORK AT FIDDLESTICKS FARMS?

(A little bit about what the experience is really like)

Most of you, we hope, are excited to be able to work at Fiddlesticks Farms. The good news is that working at Fiddlesticks Farms could possibly be the most unique, unusual, fun, and funniest job anyone could ever have. Each farm hand will become a part of the MAZE experience. As a

Thank You from Fiddlesticks Farms for joining our MAZE family, you will be given 5 free admission passes for your family and friends to enjoy. We hope the people who work at Fiddlesticks Farms will come back again and again because of the enjoyment they get from working and entertaining others.

Before accepting the job, however, recognize the often- overlooked factors. Although a lot of fun, working at Fiddlesticks Farms is a lot of hard work. You may be placed alone on a dark path of the maze. You will take very few breaks during the time you are here. You will often be required to do all of this on a Saturday night, instead of going out on date, etc. You may also experience verbally abusive patrons whose only goal is to disrupt your job as well as the entire attraction, these are all things to be aware of and prepared for.

AT THE BEGINNING OF THE EACH OPERATING NIGHT....

Everyone working at Fiddlesticks Farms will be required to arrive early depending on the position you are hired. Corn Cops and Courtyard employees are required to arrive at least 15 minutes early. Tractor Drivers, Learning Barn, Admissions, and Country Store employees are required to arrive at least 30 minutes early. Saltlick and Miners Shack employees are required to arrive at least 1 hour early. You will also need to be in your Fiddlesticks Farms Staff shirt provided for you. You will be given one staff shirt at the beginning of the season, other staff shirts are available for purchase. Once given the staff shirt, it is yours, but if you quit or are fired before the season is over, the price of the staff shirt will be deducted from your paycheck.

Immediately upon arrival, check the board for assignments and specific instructions. Everyone will be expected to stay the entire shift. The closer it gets to Halloween, the longer your shifts may become.

After you check you assignment and instructions, take the token box/bag and yourself to the areas you have been assigned. If you are a Corn Cop, you might have items to check out (For example, walkie-talkie, flashlight, and/or garbage bag).

You will be asked to be in your area by the start of your shift time.

AT THE END OF THE OPERATING NIGHT...

Closing time will vary slightly due to nightly attendance. After the last group, you will take your garbage bag and pick-up all the trash in your area. After your assigned area is clean, you will then go and check in your items and count, bag, and report all token counts. Then you are free to leave for the night.

MAZE ACCESSORIES

You will be required to check in and out all flashlights and walkie-talkies. Anything checked out to you will be your responsibility until it is checked back in. NEVER leave items you have checked out unattended or on the ground. Damage beyond reasonable wear and tear will be charged to you (For example, some radios cost \$500 or more and may take months to receive the order to replace it).

HAVE A LITTLE FUN

Remember that it is the people who make the place. Customers will remember you and how they were treated as much as anything. Since our goal is to entertain people, don't be afraid to have fun and joke with the customers. The key, however, is to make sure that you are still enforcing rules and acting professionally.

PROTECTING THE CORN

A large amount of time, energy and money have gone into Fiddlesticks Farms. While assigned to your area, protect and watch over Fiddlesticks Farms as patrons go through it. Customers cutting through the corn and/or throwing corn SHOULD NOT BE TOLERATED!! Be aware of customers who vandalize. Report any of these activities immediately and tastefully ask the customers to stop the behavior. Though it is important to be firm, it is also important to avoid being rude.

BREAKS

Anyone who goes on break should first be replaced, if you must go to the restroom and leave your assigned area, you are not required to clock out, however, you must find someone to cover your assigned area BEFORE you leave. *** Due to sanitary restrictions as of June 1, 2014 Fiddlesticks Farms staff is no longer allowed to enter the Saltlick, Miners Shack, or Watering Hole & Chuck Box unless you are assigned to that position*** There will be a staff kitchen in the break room for all Fiddlesticks staff, free of charge, and you do not have to clock out. You will be welcome to come in at your leisure for a 15 minute lunch break, but first you need to find a replacement. If you would like to eat something from the Saltlick, Miners Shack, or Watering Hole & Chuck Box you must be clocked out, turn your shirt inside out, stand in line, and pay full price for your meal, and then clock back in and return to your position. Tokens will NOT be taken from ANY staff member as a form of payment.

KNOW FIDDLESTICKS FARMS RULES

1. EVERYONE must have on a wristband to enter or participate.
2. Stay on the pathways of the maze.
3. No picking or throwing corn.
4. No running through the maze.
5. Smoking is not allowed anywhere on the farm after customers enter thru Admissions.
6. No pets (except for animals assisting the handicap)
7. No drugs or alcohol.
8. No tampering with the netting.
9. No littering.
10. No inappropriate language.
11. Pumpkin smashing is considered vandalism and it is a crime

When you catch someone breaking these rules, it will be your job to determine if they deserve a warning or should be immediately escorted out of the maze. Talk to your supervisor about these situations in advance so that you are prepared to make the best judgment call.

CALL-INS

If you cannot make it to an assigned shift, you should find your own replacement **AND THEN** call the **person in charge of scheduling AT LEAST** 8 hours in advance

Jessica's Cell- 806-773-0084

Office- 432-687-6293

Matt's Cell- 806-543-9096

Saltlick staff only MUST contact Carson Greenwood: 432-528-7841

Save our numbers in your phone. Text us if you are not comfortable calling, but we need to know if you will not be able to make it in, and who will be covering for you.

SEXUAL HARRASSMENT

Sexual harassment will not be tolerated in any way, shape, or form. NEVER touch or grab patrons or others in this facility. Be aware of what you say and do. NEVER use suggestive or lewd remarks. Always act appropriately and professionally. If you are caught engaging in inappropriate conduct (in any way) you will be given your last paycheck and asked to leave the property!

FIRE OR MEDICAL EMERGENCY

In a fire emergency, your only concern is to get yourself and customers out of Fiddlesticks Farms. Leave all personal belongings behind. In a medical emergency, your only concern is to secure the appropriate help. Do not touch or move the injured. If a parent is seriously missing a child, please let Matt, Jessica, or the security officer on staff know... NOBODY is allowed to leave the property until the child is found.

UNRULY CUSTOMERS

From time to time you will encounter customers who will try to verbally abuse or vandalize Fiddlesticks Farms. Upon encountering these people, IMMEDIATELY stop the vandalizing and, if necessary, contact security on your walkie-talkie.

SECURITY

Corn cops who are familiar with the layout and operation of Fiddlesticks Farms may be assigned to a security position, it is your job to patrol Fiddlesticks Farms and assist patrons through Fiddlesticks Farms. Corn cops should remain in their designated area at all times unless there is an emergency. Corn cops are asked to respond to all emergency calls.

On busy nights, police officers will be on duty.

Each person has a hand held walkie-talkie. With this system, any employee can always get in touch with security and management immediately.

Use the walkie-talkies in your area to report emergencies, such as unruly customers, fire or medical emergencies, as well as non-emergency problems, such as customer complaints, requests for breaks and water, and also nonfunctioning equipment, etc..

Unnecessary, unprofessional talking is HIGHLY discouraged. Communication should be limited to vital information only.

PLEASE REMEMBER

1. You must PHYSICALLY take and check every token from every customer.
2. At the end of the night please count and turn in the token count for that activity.
3. You will receive a paycheck every two weeks; your first will be after the 2nd weekend we are opened. All paychecks are mailed.
4. You must enter your requests offs through Timeforge.
5. 3 Strikes... you're out! There is a time and a place for goofing off. Fiddlesticks may be the place, but while you are clocked in, it is not the time!
6. Check in and out the items you will need for you assigned activity. If it is destroyed while in your care, it will be deducted from your pay.
7. VIP passes for customer- There are businesses and guests that have helped Fiddlesticks get our start, so we have given these people a VIP pass to show our appreciation, If a VIP customer comes to you, you should be familiar with what the pass offers so you can accommodate their needs.
8. By taking this job, everyone at Fiddlesticks Farms (Matt & I, mgrs., and co-workers) expect to see you there when you are assigned. If you are responsible enough to take this job, you should be responsible to show up for it on time.
9. Although the season ends the Saturday prior to Thanksgiving, everyone is expected to work on the following Sunday. This is clean-up day for the rest of the year and all hands will be need on deck!! The time clock will still be available for clocking in and out. Time to be announced.
10. If Matt and Jessica see fit, they can and will administer a pop quiz regarding Fiddlesticks Farms rules.

I have read and understand all of the information enclosed within this document and are to adhere to all of the policies and procedures within.

Name

Date